



BADGP Privacy Notice

Key details

- Approved by BADGP Committee on 17 May 2018
- Notice became operational on 17 May 2018
- Next review date: 16 May 2019

The British Association of Dangerous Goods Professionals (BADGP) take your privacy seriously. This Privacy Notice explains in detail the types of personal data we may collect about you when you interact with us. It also explains how we'll use it, how we'll store and handle that data, and how we keep it safe.

We reserve the right to amend this Privacy Notice from time to time, without prior notice. Our website, www.badgp.org will always display the most up to date Privacy Notice.

Who We Are

We are the British Association of Dangerous Goods Professionals, known in short as BADGP. We can be contacted by email at enquiries@badgp.org and by phone at 01865 728060. BADGP is a non-profit members' association.

To be a member, individuals must pay an annual fee. BADGP also runs events such as webinars and seminars for members and non-members (for which fees can be charged), provides a Newsletter to all members (via email and displayed on the website), sends out News Alerts to members who have subscribed to this free service, and, on an ad-hoc basis, communicates with all members and non-members in our databases, via email, about forthcoming events, surveys, etc.

BADGP's Lawful Bases For Processing Data

We have determined that BADGP's Lawful Bases, under the General Data Protection Regulations (GDPR) are as follows:

1. **Consent:** we collect your personal data with your consent, for example, when you sign-up to our mailing list in order to receive news, ad-hoc mailings, etc.
2. **Contract:** in order for you to become a paid-up member of BADGP we need to collect certain personal data to enable us to manage your membership. We cannot offer membership to individuals who do not consent for us to collect and store their personal data.



www.facebook.com/badgp



www.linkedin.com/groups/British-Association-Dangerous-Goods-Professionals-3393106



https://twitter.com/badgp_dgsa @badgp_dgsa



Why Do We Collect, Store and Process Data?

The data we collect is kept to an absolute minimum to allow BADGP to:

- manage BADGP membership from initial registration as a new member, to alert existing members of annual membership renewals and to process membership renewals for those members requesting such;
- send BADGP members and non-members information about forthcoming events, important news related to dangerous goods or any other item of information that BADGP believes will be of interest to members or registered non-members;
- send BADGP members the quarterly Newsletter;
- process requests from members and non-members to register for BADGP events (seminars, webinars, our AGM, etc.) and manage their registration up to and after the events (e.g. sending Agendas, Feedback Forms, etc.)

What Data Do We Collect, Store and Process?

BADGP collects, processes and stores data provided to it by you.

For members the data we collected is personal / company information including names, position in company, company names, email addresses, postal addresses, telephone numbers, website address, professional qualifications, special interests / hobbies, and invoice details (where applicable): name, company name, address. We also request and store Purchase Order Numbers, where applicable. We do not request, store or process any bank account or credit card information. For non-members who wish to be on our mailing list we only collect: names, position in company, company names, email addresses, postal addresses, telephone numbers and website address.

How Do We Collect Data and Where Is It Stored?

We collect your data via forms, containing specific fields of information via our membership & events system (members and non-members) or our separate mailing list system (non-members only). You enter the data online, via web pages.

We use two different online systems to do this:

- 1) BADGP's Membership and Event Management system – a proprietary “cloud-based” system;
- 2) BADGP's non-member mailing system– a proprietary “cloud-based” system;
- 3) Occasionally a member or non-member may send us data via email which we manage and store with proprietary email.

Who Has Access To The Data?

Your data is only accessible by designated members of the BADGP Committee and BADGP's contracted Office Administrator (our “Processor”).

Will The Data Be Shared With Any Third Parties?

Your data is never shared with any other organisation except those software systems described above.



How Long Do We Keep The Data?

We only keep your data for as long as is necessary for the purpose for which it was collected. Your data is kept in the two main systems as long as you are:

- 1) a signed-up member of BADGP
- 2) wish to remain a non-member contact to receive notifications, news, etc.

If you are a member and decide not to renew your BADGP membership we will ask if you wish your details to remain on the database for mailing purposes. If not, we will delete all your data.

Is The Data Secure?

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. We secure access to all data entry forms using “https” technology. Access to your data is password protected and restricted as discussed above.

Credit Card & Bank Account Details

We do not collect, store or process any data relating to credit cards or bank accounts. You can pay for our services by credit card, but these transactions are handled by an external organisation, www.stripe.com. At no point does any BADGP system handle any credit card number, expiry data, PIN-type information or any other of your card details. We never ask for, store or process any of your bank account details.

Your Rights

Under Data Protection Laws you have the following rights. You can contact us to exercise these rights at any time by contacting the BADGP office by email to: enquiries@badgp.org.

- **Information** about your personal data, how we collect, store and process it. This Privacy Notice provides you with that information;
- **Access** to the personal data we hold about you, free of charge in most cases.
The BADGP Membership system provides a login for you as a member through which you can access your personal data and edit it. In addition, with each annual renewal email, we include the personal data we currently store and ask you to check it, edit your own profile data, or send us corrections which we then make. Non-member contacts stored in the Membership system can also access and edit their personal data.

All emails sent to non-member contacts via our MailChimp system have an option, in the email's footer, to view and update their profile data. Selecting the link on the email takes them to their personal data stored in MailChimp, which they can edit and save.

- **Correction** of your personal data when incorrect, out of date or incomplete.
As stated above, you can access, view and edit the information we store. You can make a request to us to correct any of the data we hold on you.



- **Erasure** of all your personal data
All emails sent to members and non-members have an option allowing you to request that all your stored data is deleted. You do not have to provide us with a reason. Our systems have features which allows us to delete your data completely and upon successful deletion, we would confirm this to you by email.

We would not be able to fulfil our membership obligations to you as a member if you request that all your data is deleted. In this situation we would need to cancel your membership.

- **Restricting processing:** you may, under certain circumstances, request that we Restrict Processing your data. We have systems in place to temporarily or permanently restrict processing (including removing you from receiving any emails from us and removing you from the Membership Directory. Their data remains in the system but is not acted upon in any way.
- **Copy of your data:** you have the right to ask us for a copy of all the data we store on you and we will provide it in a suitable format, usually by email. You can check it and request us to update any data that needs amendment.
- **Object** to your data being used for direct marketing. We have the facility not to use your email address for sending out information about forthcoming events, etc. You also have direct control over this by clicking on the “unsubscribe” option that exists on all marketing-type emails sent by us.

How To Make A Complaint

If you feel that your data has not been handled correctly, or you are unhappy with our response to any requests you have made to us regarding the use of your personal data, you have the right to lodge a complaint with the UK Information Commissioner’s Office:

- tel: 0303 123 1113.
- www.ico.org.uk/concerns (opens in a new window; please note we can't be responsible for the content of external websites)